



## **ClassDojo**

# **Acceptable Use Agreement**

Date Agreed	October 2024
Review Date	October 2025



# ClassDojo Usage Policy – Guidance and Expectations

## Introduction

ClassDojo is an online tool which offers many useful features including: behaviour management, parent/carer and teacher communication as well as class/school newsfeeds. St. Margaret's-at-Cliffe Primary School will use ClassDojo for all of these features.

ClassDojo is free and works on any iOS/Android/Kindle Fire device or web browser. Parents/carers can also read all Class Story posts in their preferred language instantly.

In order for the system to work efficiently and effectively, this document will highlight the requirements around use from teachers and parents/carers in order to keep ClassDojo as a positive tool.

These requirements will be reviewed during and after implementation of ClassDojo to reflect the vision and values of the school.

ClassDojo is compliant with the GDPR and parents/carers give permission for the school to process their child's data on the system when they complete the data processing consent form. All information on ClassDojo is private between school staff, parents/carers and pupils. Information is never sold and ClassDojo permanently deletes pupils' personal information when they stop using ClassDojo. School staff, parents and pupils can always access and delete their information at any time.

## How does Class Dojo work?

We use the ClassDojo App to communicate securely with parents/carers about their children online. The app offers a social media style interface which manages the flow of frequent information from school to home.

Parents/carers are sent a passcode which connects them to their child's account - we use ClassDojo from EYFS all the way through to Year 6.

Class Dojo has two main elements that we will be using:

- **Digital Sticker points** - Pupils will collect Dojo points from staff members when they show positivity linked to our behaviour policy and school values and learning behaviours such as: resilience, resourcefulness, respect and

tolerance, being helpful, listening, ready to learn, achievement, collaboration and behaviours linked to the thinking skills.

- **Class Story** - general class news and celebrations, reminders and updates.

At present, we will not be using the Student Story or Pupil Portfolios features of the ClassDojo App.

## **Parents/Carers and ClassDojo**

***ClassDojo is only available to parents and children registered at the school. Parents are reminded that they should not take images from ClassDojo and post them elsewhere online. What is posted in Dojo stays in Dojo. Breaching this requirement will lead to account suspension.***

Parents/carers will receive a covering letter upon implementation explaining how the app will work and how to register. This will include a copy of this policy which the parents will have accepted in full if they sign up to use ClassDojo.

Parents/carers can use a generated invite code in order to link with their child's class, either through the use of the smart phone app or website.

Only parents/carers or legal guardians will be given access codes to ClassDojo. It is expected that up to two parents will be linked to a child's account; any additional adults will only be accepted in special circumstances.

Parents/carers can view their child's points total and story feed. They can 'like' and comment on posts. They can also message their child's class teacher.

- 3.5 Parents/carers can message teachers, however a response will only be given during the hours of 8.30am – 4.30pm Monday-Friday as the rest of the time teachers are set on 'quiet time'.
- 3.6 Parents/carers should be aware that teachers will not necessarily respond to messages straight away, but will endeavour to do so within 48 hours during working days only. They may also not read the message that you have sent until the end of the day due to their teaching commitments.
- 3.7 Parents/carers should be aware that an immediate response cannot be expected, as the main priority of staff is to teach, and a response will be given as soon as possible, during the working hours.
- 3.8 Parents/carers should only message their child's class teacher or the Headteacher and should not use ClassDojo to message any other members of the school staff.

- 3.9 Parents/carers should not use this messaging tool to enquire about the progress of their child on any level, but can use it to arrange a meeting with class teachers to discuss any questions they may have.
- 3.10 The following matters should **always** go through the School Office and will **not be** responded to by teachers through Dojo:
- Absence (such as medical appointments)
  - Sickness
  - School dinner enquiries
  - Complaints
  - Music lessons
  - Urgent messages (e.g. collection of children)
- 3.11 Information that is sensitive and private will be sent to the teacher via the private messaging platform and remain confidential.
- 3.12 If parents/carers do not wish for their child's photographs, digital recordings or work samples to be published on ClassDojo they must indicate so on the ClassDojo Permission Form.
- 3.13 Parents/carers **must not** share photographs, messages or work samples published on ClassDojo on their personal social media accounts due to a breach of privacy. Parents/carers who share private or confidential material or information may be removed from ClassDojo.
- 3.15 Parents/carers will recognise that ClassDojo is a means to share learning. It should not be used to compare pupils work samples, digital recordings or photographs.
- 3.16 Parents/carers will understand that the number of posts will not be consistent from week to week and will be dependent on events that are happening in school. The number and content of posts may also differ across year groups.

**Parents who do not use the messaging system correctly will be given one warning before being taken off ClassDojo.**

## **School staff and ClassDojo**

- 4.1 Staff should be aware of the working hours (Monday-Friday 8.30am to 4.30pm) surrounding ClassDojo and that parents/carers may message outside of these times. Teachers are asked to refrain from checking their messages outside of these working hours, as they will be marked as seen and this can be viewed by parents/carers.
- 4.2 Should teachers receive any messages which they find inappropriate, they should see alert the Headteacher as soon as possible.
- 4.3 Should a staff member be unable to answer a question via the messaging system, they can ask the parent to phone/contact the school directly.
- 4.4 Any messages which refer to absences, sickness, progress etc., should be directed to the school office with a brief message. 'Please contact the school office with this matter'.
- 4.5 Teachers and support staff are encouraged to post updates on their class page- the amount is at your discretion and may include regular reminder posts about swimming/PE days/homework deadlines and other important class events such as trips or assemblies. In addition, celebrations of work should be shared either individually to parents/carers or via the class page.
- 4.6 Teachers will regularly share messages and work samples via the Class Story page that promote positive understandings of class and whole school learning.
- 4.7 Teachers will only use the first names of the children when posting pictures or messages on ClassDojo (and may, on occasions, use the first initial of a child's surname also if there is more than one child that shares the same first name within that class).
- 4.8 Teachers will only reply to messages that they receive from parents of children within their class.
- 4.9 Teachers are respectfully reminded to not engage in any conversations about personal matters via the class page or the messaging service. (Please familiarise yourself with our Online Safety Policy).
- 4.10 Information that is considered sensitive or private will be communicated with parents/carers only via the private messaging platform, not through Class Story or Student Story.
- 4.11 All users of ClassDojo are to make themselves fully aware of the children who are in LA care or who do not have permission to have their photographs shared on the platform. Teachers will share photos, digital recordings, messages and work samples only for pupils whose parents/carers have given written permission that this information can be shared.

- 4.12 Teachers cannot share content published on ClassDojo on their personal social media accounts due to a breach of privacy.
- 4.13 It is not expected that you will need the app on your mobile device, please be mindful of the impact this may have on your personal time if you do decide to have the app on your mobile device.

**St. Margaret's-at-Cliffe CP School teachers, parents & carers who participate in ClassDojo agree to the terms of the Code of Conduct. If these terms are breached, a member of the Senior Leadership Team will decide on an appropriate course of action.**

**For more information about ClassDojo please refer to:**

<https://www.classdojo.com/en-GB/#LearnMore>